



Thursday, 25th April

	Paganini	Gresham	Regency	Boardroom	Syndicate 4	Syndicate 5
08:30 – 09:30	Registration, Welcome and morning coffee					
09:30 – 11:00		<p>Algorithms at work subtrack</p> <p>REFLECTIONS ON ALGORITHMIC DECISION-MAKING IN THE HEALTHCARE INDUSTRY <u>Marco Marabelli</u>¹, Sue Newell² ¹Bentley University, ²Warwick Business School</p> <p>THE CONSULTANT MACHINE: HOW DIGITALIZATION IS CHANGING RECRUITERS' PROFESSIONAL PRACTICES AND IDENTITY <u>Jannes Zwaenepoel</u> Hasselt University</p>	<p>Learnings from unintended and unexpected outcomes of innovation subtrack</p> <p>INNOVATION IN SOCIAL ENTERPRISES: AN INTENDED OUTCOME THROUGH AN UNEXPECTED PROCESS <u>George Tsekouras</u>, Nick Marshall and Jose Christian University of Brighton</p> <p>ESCAPING SILENCE: A COMMUNITIES OF PRACTICE VIEW ON LEARNING FROM INNOVATION IN THE HEALTH SECTOR <u>Selen Kars</u>¹, Carol Jarvis¹, Rob Sheffield² ¹University of the West of England, ²Bluegreen Learning Ltd</p> <p>UNEXPECTED OUTCOMES OF SUCCESSFUL INNOVATION: THE CASE OF A NEW U.S. PUBLIC CHARTER SCHOOL <u>Michael L. DeV Vaughn</u>, Myleen Leary University of St. Thomas</p>	<p>General track: Institutions Chair: Daniel Semper</p> <p>EMPIRICAL APPROACHES TO CAPTURING THE DOMINANT LOGIC: A SYSTEMATIC REVIEW AND IMPLICATIONS FOR RESEARCHERS <u>Alexander Engelmann</u>, Barbara Kump, Christina Schweiger Vienna University of Applied Sciences for Management and Communication</p> <p>A GARBAGE CAN MODEL OF INSTITUTIONAL INNOVATION: FIELD TRANSFORMATION THROUGH ISSUE FRAMING PROCESSES IN THE INTERSTITIAL SPACE, WHERE PROBLEMS AND SOLUTIONS MEET. <u>Duffner, Roman</u>¹; Semper, Daniel²; Schüßler, Elke¹ ¹JKU Linz ²WU Vienna</p> <p>CONNECTIVITY MANAGEMENT PRACTICES: THE INTERPLAY BETWEEN THE SOCIAL AND THE MATERIAL IN AN INSTITUTIONAL CONTEXT <u>Njod Aljabr</u>¹, Petros Chamakiotis¹, Dimitra Petrakaki¹, Sue Newell² ¹University of Sussex ²Warwick Business School</p>	<p>General track: Digital work Chair: Katerina Antonopoulou</p> <p>DESIGNING ROUTINES IN THE DIGITAL AGE <u>Yunchen Sun</u>, <u>Fredrik Tell</u>, Einar Iveroth Uppsala University</p> <p>THE HUMAN SIDE OF ROBOTS AND THE ROBOT SIDE OF US: ADJUSTING SOCIAL LENSES <u>Irina Liuberté</u>¹, Bernadeta Goštautaitė¹, Eglė Staniškienė¹, Živilė Stankevičiūtė¹, Ilona Bučiūnienė¹, Trish Reay², António Brandão Moniz³ ¹ISM University of Management and Economics ²Alberta School of Business ³New University of Lisbon</p> <p>INDUSTRY 4.0 AND DYNAMIC CAPABILITIES: A RESEARCH REVIEW <u>Christiane Bischof-dos-Santos</u> FAE Business School</p>	<p>General track: Organisational learning Chair: Mohammad Moeini Aghkariz</p> <p>ORGANIZATIONAL LEARNING AND KNOWLEDGE DEVELOPMENT THROUGH ACTION RESEARCH <u>Lone Hersted</u>, Søren Frimann Aalborg University</p> <p>TENSIONS BETWEEN NEW AND OLD KNOWLEDGE FOR INNOVATION <u>Micaela Martínez-Costa</u>, Daniel Jimenez-Jimenez, Gabriel Cepeda-Carrion, Juan Gabriel Cegarra-Navarro University of Murcia</p>
11:00 – 11:30	Coffee and Refreshments					

11:30 – 12:30	Jacky Swan and Marleen Huysman: What does increasing digitisation of the workplace mean for organisations? Hosted by Dr. Dmitrijs Kravcenko					
12:30 – 13:30	Lunch					
13:30 – 15:00		Algorithms at work subtrack ON ALGORITHMS, TIME AND ORGANIZATIONAL LIFE: THE ALGORITHMIC ORDER OF DIGITAL STARTING UP <u>Piera Morlacchi</u> University of Sussex HYBRID AGENCY IN DIGITAL WORK AND ORGANIZING <u>Verena Bader, Stephan Kaiser</u> Bundeswehr Universtity Munich DIGITALIZATION OF RELATIONAL SPACE OF WORK: CONSEQUENCES ON THE QUALITY OF WORKING LIFE AND ON TRADE UNIONS' ACTION. THE CASE STUDY OF ITALIAN BANKING SECTOR <u>Anna Carreri¹², Giorgio Gosetti¹, Nicoletta Masiero³</u> ¹ University of Verona, ² University of Hasselt, ³ IRES	Learnings from unintended and unexpected outcomes of innovation subtrack CRAFTING WORK: EMPLOYEE-DRIVEN INITIATIVES IN PUBLIC SECTOR <u>Jo Anders Sollien</u> Inland Norway University of Applied Sciences QUALITY ASSURANCE AND THE ORGANIZATIONAL BECOMING OF UNIVERSITY EDUCATION <u>Pia Bramming, Bente Elkjaer</u> Aarhus University "BOOTLEGGING INITIATIVES": ANTECEDENTS, ENGAGEMENT STRATEGY AND OUTCOMES <u>Wan Shamsul Rezal B Wan Salleh, Chris Storey, Monica Masucci</u> University of Sussex	General track: Job design Chair: Petros Chamakiotis PROMOTING WELL-BEING OF SELF-EMPLOYED <u>Tarja Kantola</u> Laurea University of Applied Sciences DIGITAL COUNSELLING: TOWARDS A DIGITAL LODES MAN OR MAM <u>Inge Hermanrud</u> Inland Norway University of Applied Sciences OBSERVING DIGITIZED INTERACTION: METHODOLOGICAL, PRACTICAL AND ETHICAL CHALLENGES <u>Anne Mette Møller, Caroline Howard Grøn</u> Aarhus University	General track: Sustainability Chair: Sue Newell KNOWLEDGE MANAGEMENT PRACTICES FOR ECO-INNOVATION <u>Daniel Jimenez-Jimenez, Micaela Martínez-Costa</u> University of Murcia LINKING EXPLORATION AND EXPLOITATION CAPABILITIES OF ENVIRONMENTAL KNOWLEDGE TO SOCIAL CAPITAL OUTCOMES <u>Aurora Martínez-Martínez, Juan-Gabriel Cegarra-Navarro, Alexeis García-Pérez</u> Universidad Politécnica de Cartagena	General track: Human Focus Chair: Mary Crossan LEADER CHARACTER AND ORGANIZATIONAL LEARNING <u>Mary Crossan¹, Dusya Vera², Cara C. Maurer³</u> ¹ Western University ² University of Houston ³ University of Western Ontario WELL-BEING ORIENTED MANAGEMENT (WOM), PASSION AT WORK AND INNOVATIVE WORK BEHAVIOR: EXPLORING THE HUMAN SIDE OF HUMAN RESOURCE MANAGEMENT <u>Salas-Vallina, A.; Pozo-Hidalgo, M; Fernández-Guerrero, R.</u> Universitat de València THE EFFECT OF MINDFULNESS-TRAINING METHODS ON EMPLOYEE WELL-BEING AND POTENTIAL <u>Peter Kelemen, Eva Gatarik</u> Masaryk University
15:00 – 16:00			General track: Digital cultures and inclusion Chair: Dmitrijs Kravcenko FEELING AUTONOMOUS, COMPETENT AND SOCIALLY INCLUDED? DIGITIZED KNOWLEDGE WORK AND SELF-DETERMINED WORK MOTIVATION <u>Therese Thuermer, Frank Schirmer</u> TU Dresden DIGITAL TRANSFORMATION AND	General track: Linking industry and academia Chair: Bob Galliers A THIRD CONTEXT FRAMEWORK FOR UNIVERSITY-INDUSTRY COLLABORATION AND KNOWLEDGE DEVELOPMENT <u>Anja Overgaard Thomassen</u> Aalborg University ORGANISING FOR THE COMMERCIALISATION PROCESS OF INTERDISCIPLINARY	Management Learning PDW – Journey to Publication	General track: Digital workplaces Chair: Holly Patrick UNDERSTANDING INTERPERSONAL RELATIONS ARE CRUCIAL IN THE DIGITIZED WORKPLACE <u>Eva Bjerrum, Kasper Bay Noer</u> The Alexandra Institute DON'T WORK FOR FREE: PHOTOGRAPHERS' ONLINE DISCOURSES OF WORKPLACE RESISTANCE

			SOCIETY: CHALLENGES OF DIGITAL INCLUSION <u>Sharon Wagg</u> , <u>Boyka Simeonova</u> , <u>Louise Cooke</u> Loughborough University	RESEARCH: BOUNDARIES, PROCESSES, AND SKILLS <u>Douglas Hillyer</u> ¹ , <u>Ziad Elsahn</u> ² , <u>Frank Siedlok</u> ³ ¹ University of Waikato ² Northumbria University ³ University of Auckland		<u>Holly Patrick</u> ¹ , <u>Michael Kranert</u> ² ¹ Edinburgh Napier University ² University of Southampton
16:00 – 18:00			Unconference			

Friday, 26th April

	Paganini	Gresham	Regency	Boardroom	Syndicate 4	Syndicate 5
08:30 – 09:30	Morning coffee					
09:30 – 11:00		<p>General track: Healthcare Chair: Sue Newell</p> <p>THE ROLE OF HR STAFF IN SCAFFOLDING INNOVATION ACROSS HOSPITAL UNITS - THE CHANGE OF PRACTICE TOWARDS EARLY TREATMENT <u>Ole Andreas Haukåsen</u>, <u>Inge Hermanrud</u> Inland Norway University of Applied Sciences</p> <p>ORGANISATIONAL MATURATION AMONGST YOUNG DOCTORS – REPORT OF A GROUP COACHING INTERVENTION <u>Lydia de Lasson</u>, <u>Eva Just</u>, <u>Nikolaj Stegeager</u>, <u>Bente Malling</u> Aalborg University</p> <p>UPSETTING AND RESETTING SITUATED KNOWLEDGE: CHALLENGES FOR ENHANCING INNOVATIVE PROCESSES OF EXPANSIVE LEARNING <u>Giuseppe Scaratti</u>, <u>Mara Gorli</u>, <u>Silvia Ivaldi</u>, <u>Marta Piria</u> Università Cattolica di Milano</p>	<p>Learnings from unintended and unexpected outcomes of innovation subtrack</p> <p>SUPPORTING CLINICAL DECISION-MAKING AS OBJECTIVE ACTIVITY: A REFLECTION ON ABSURD OUTCOMES <u>Anthony Naimi</u> Rotman School of Management, University of Toronto</p> <p>THE WORTH OF INNOVATION: HOW VALUE IS PRODUCED IN CARE WORK <u>Arthur Chia</u> Institute for Adult Learning</p> <p>RECONFIGURATION OF PROFESSIONAL PRACTICE IN SOCIAL CARE WORK <u>Michael Christensen</u>, <u>Jonas Sprogøe</u>, <u>Randi Nygård Andersen</u>, <u>Lars Christian Aagerup</u>, <u>Martin Hoffman</u>, <u>Morten Velsing</u> Professionshøjskolen Absalon</p>	<p>General track: Human and Social Capital Chair: Marco Marabelli</p> <p>ENABLING HUMAN CAPITAL RESOURCE: A HUMAN CENTERED EMERGENCE-BASED FRAMEWORK <u>Andrés Salas Vallina</u>¹, <u>Joaquín Alegre</u>¹, <u>Anna Ferrer-Franco</u>² ¹Universitat de València ²Hospital Universitario Dr. Peset</p> <p>THE ROLE OF HUMAN AND SOCIAL CAPITAL IN MANAGING PROJECT COMPLEXITY <u>Juani Swart</u>¹, <u>Neil Turner</u>², <u>Harvey Maylor</u>², <u>Isabel Prieto Pastor</u>³, <u>Natalia Martin-Cruz</u>³ ¹University of Bath ²Cranfield University ³University of Valladolid</p>	<p>General track: Knowledge management Chair: Dmitrijs Kravcenko</p> <p>MOTIVATIONAL FACTORS IN KNOWLEDGE HIDING <u>James English</u>, <u>Maébh Coleman</u>, <u>Rachel Hilliard</u> NUI Galway</p> <p>'SEEING', ENGAGING AND SUPERVISING HUMANS: A /HIDDEN ORCHESTRATOR ROLE IN REGIONAL INNOVATION NETWORKS? <u>Veronika Trengereid</u>, <u>Dorthe Eide</u>, <u>Olga Høegh-Guldberg</u>, <u>Kirsti Mathisen Hjemdahl</u> Western Norway University of Applied Sciences</p> <p>KNOWLEDGE SHARING IN THE CHINESE ELECTRONIC PLANT: A COMPARATIVE STUDY OF MANAGERS AND WORKERS <u>Jorge Muniz Jr.</u>¹, <u>Jacky Fok Loi Hong</u>², <u>Daniel Wintersberger</u>³, <u>Vagner Batista Ribeiro</u>¹, <u>Valério A. P. Salomon</u>¹, <u>Adilson Augusto M. Costilhas</u>¹ ¹Universidade Estadual Paulista ²University of Macau ³University of Birmingham</p>	<p>General track: Digital healthcare Chair: Bjørn Erik Mørk</p> <p>HOW DIGITAL HEALTH PLATFORMS CHALLENGE INTERPROFESSIONAL PRACTICES IN HOSPITALS <u>Vibeke Andersen</u>, <u>Anette Lykke Hindhede</u>, <u>Anders Buch</u> Aalborg University</p> <p>CAN MANAGERS HELP TO EXCEED THE OBSTACLES EXPERIENCED WHEN INTRODUCING TECHNOLOGY AND NEW WAYS OF PROVIDING HEALTHCARE SERVICES? <u>Camilla Gjellebaek</u>, <u>Ann Svensson</u>, <u>Nina Fladeby</u>, <u>Catharina Bjokquist</u> University College of Østfold</p> <p>ONLINE HEALTH COMMUNITIES AS SOCIAL SPACES FOR EXPERIMENTATION: INDIVIDUAL AND COLLECTIVE EPISTEMIC PRACTICES OF KNOWLEDGE CO-PRODUCTION <u>Roberta Bernardi</u> University of Bristol</p>

11:00 – 11:30	Coffee and Refreshments					
11:30 – 12:30	Michael Barrett and Matthew Taylor: The future of work in an increasingly digitised workplace: inertia, embracement or resistance? Hosted by Prof. Jacqueline O'Reilly					
12:30 – 13:30	Lunch	OLKC Executive Board Meeting				
13:30 – 15:00	PDW – Strategic Communication		General track: SME's Chair: Bob Galliers THE SOCIO-COGNITIVE STRUCTURE UNDERLYING DYNAMIC CAPABILITIES IN SMALL BUSINESSES <u>Alexander Engelmann, Renate Kratochvil, Christina Schweiger</u> Vienna University of Applied Sciences for Management and Communication ARGUMENTATION IN THE INNOVATION PROCESS: ACTIVITY-THEORETIC ANALYSIS <u>Emmanuel Adamides</u> University of Patras ORGANIZATION-CREATION TENSIONS: CHARACTERIZING MANAGERIAL AND ENTREPRENEURIAL FORCES AT THALES UK <u>Lisa Whitelaw, Lucia Garcia-Lorenzo</u> London School of Economics and Political Science	Changes in era of digitalisation subtrack ON THE BRINK OF A FOURTH INDUSTRIAL REVOLUTION? A SYSTEMIC PERSPECTIVE ON TECHNOLOGICAL TRANSFORMATION IN THE DIGITAL AGE Rita Strohmaier¹, Marlies Schuetz¹, Simone Vannuccini² ¹ University of Graz ² University of Sussex DWELLING THE 4TH INDUSTRIAL REVOLUTION ORGANIZATIONAL LEARNING FOR NEW COMPETENCES, PROCESSES AND CULTURES Silvia Ivaldi¹, Marco Tarantini², Giuseppe Scaratti², Ezio Fregnan³ ¹ Università degli Studi di Bergamo ² Università Cattolica di Milano ³ Comau SpA	General track: Action and Practice Chair: Anders Buch ACTOR-NETWORK THEORY APPROACH TOWARDS KM STRATEGY DEVELOPMENT IN NETWORK ORGANIZATIONS: THE CASE OF A BRITISH AEROSPACE SME Pavel Bogolyubov¹, Thomas Grisold², Norman Wijker³ ¹ Lancaster University Management School ² University of Liechtenstein ³ Samad Aerospace BRIDGING ONTOLOGIES. A GENERATIVE DANCE BETWEEN PEOPLE AND PRACTICES. <u>Anders Buch</u> Aalborg University PARTICIPATORY TOOLS FOR KNOWLEDGE MANAGEMENT DESIGN <u>Heilyn Camacho, Mayela Coto, Sandra Jensen</u> Aalborg University	General track: Innovation in practice Chair: Ralph Soule FACTORS TO SUPPORT KNOWLEDGE SHARING: CASE OF A BRAZILIAN GLASS PLANT Jorge Muniz Jr.¹, Jacky Fok Loi Hong², Daniel Wintersberger³, Vagner Batista Ribeiro¹, Valério A. P. Salomon¹, Adilson Augusto M. Costilhas¹ ¹ Universidade Estadual Paulista ² University of Macau ³ University of Birmingham CONNECTING ENTREPRENEURIAL ORIENTATION WITH AMBIDEXTERITY: LOOKING AT THE INTERPLAY WITH INTERNAL AND EXTERNAL LEARNING José Luis Ferreras-Méndez, Joaquín Alegre, Anabel Fernández-Mesa and Ana García-Granero University of Valencia KNOWLEDGE AND INNOVATION – PROCESSES AND ORCHESTRATION: A COMPARATIVE CASE STUDY OF REGIONAL INNOVATION NETWORKS <u>Dorthe Eide, Veronika Trengereid, Olga Høegh-Guldberg, Kirsti Mathisen</u> Nord University
15:00 – 16:00			General track: Coordination Chair: Jacky Swan	Changes in era of digitalisation subtrack		

			<p>HOW ACTORS RESOLVE INCONSISTENCIES AMONG DIMENSIONS OF THE DOMINANT LOGIC <u>Alexander Engelmann</u> Vienna University of Applied Sciences for Management and Communication</p> <p>HOW TOOLS OF WORK GUIDE PRACTICES: THE ROLE OF ARCHITECTURAL DRAWINGS IN ENACTING POWER RELATIONS IN COMPLEX WORK <u>Dmitrijs Kravcenko</u>¹, Jacky Swan² ¹University of Sussex ²Warwick Business School</p>	<p>ARTIFICIAL INTELLIGENCE IN SCIENCE <u>Stefano Bianchini, Moritz Muller</u> BETA, Université de Strasbourg</p> <p>ARTIFICIAL INTELLIGENCE, JOBS, INEQUALITY AND PRODUCTIVITY: DOES AGGREGATE DEMAND MATTER? <u>Thomas Gries</u>¹, Wim Naudé² ¹Paderborn University ²RWTH Aachen University ²Maastricht University</p>		
16:00 – 17:30	Closing plenary					